## **Discover the Blueprint for Exceptional Provider Networks**

Building a high-quality network is both an art and a science. For directors and managers tasked with network development or expansion, the stakes are high: patient outcomes, satisfaction, and organizational reputation all hinge on the strength of your network. At Fulcrum Health, network management of physical medicine providers is our core focus.

Through dedicated investment in our provider networks, we consistently raise the bar, establishing and upholding rigorous standards for our chiropractic, physical therapy, acupuncture, and massage therapy networks.

A physical medicine leader you can trust:

- Proven Patient Satisfaction: In 2024, 98% of patients who took our <u>Provider</u>
   <u>Satisfaction Survey</u> said they'd recommend their Fulcrum network provider to a friend or family member.
- Award-Winning Excellence: For six consecutive years, our network has been recognized with the Guardian of Excellence Award from Press Ganey for ranking in the 95th percentile in patient satisfaction.
- NCQA Accreditation: Fulcrum Health has earned accreditation from the National Committee for Quality Assurance (NCQA)—a leading organization that evaluates healthcare quality and performance—demonstrating our adherence to rigorous clinical standards and continuous improvement. We meet all industry best practices for credentialing, re-credentialing and utilization management.

## Steps to Building a High-Quality Network

Want to take a peek behind the curtain? To help you visualize our network management process, we've created a high-level infographic outlining these five essential steps, which you can download below.





## Ready to Build a Better Network?

If you're curious about building a high-quality network and aren't sure where to start—or if you want to partner with a proven leader—contact Fulcrum today. Let's work together to raise the bar for provider networks and patient care. Download <u>our infographic</u> and get in touch to learn how we're leading the way in network management and moving Physical Medicine Forward.

--

## **About Fulcrum Health**

Fulcrum Health, Inc. is a non-profit, NCQA accredited, physical medicine leader delivering quality care through its credentialed provider networks for over 40 years. Its physical medicine networks include chiropractic, acupuncture, massage therapy, occupational therapy, speech language pathology, and physical therapy. Serving over 2.5 million members, Fulcrum continues to offer innovative and inspiring ways to leverage physical medicine that help lower health care costs, achieve better outcomes, and increase patient satisfaction. Fulcrum Health's chiropractic network is a multiple year recipient of the Press Ganey Guardian of Excellence Award for outstanding performance in patient satisfaction.